

Grupo Globalvia

Management System Policy

Honouring the commitment by **Grupo GLOBALVIA** to responsible management of the Entities and Companies comprising the Group, and in accordance with our vocation **to satisfy the needs of clients and other interested parties** relevant to efficient, sustainable managerial activities on infrastructures, the Corporate Management has stated its **commitment** to the following **operational principles** through this policy:

- To establish a culture of **quality, sustainability, safety and compliance management** as a **strategic component** of the Group's operations.
- To establish the most suitable **resources, products and services** in order to achieve the established goals, contributing to **ongoing improvement** of the **Integrated Management System** and performance of the Organisation.
- **To comply with** all applicable **legal requirements and regulations**, and any others to which the Group is signatory.
- Provide **safe and healthy working conditions** by **eliminating identified hazards and reducing safety risks**.
- To **identify and understand** our **stakeholders** current and future **needs**, establishing mutual commitments in regard to compliance, within the framework of cooperation and understanding, in order to achieve full satisfaction and build positive relationships with local communities and society in the areas where we operate.
- To encourage **participation and engagement** by the Group's entire **human team**, boosting qualification and attitudes through training, motivation and communication, ensuring the availability of information to achieve **continuous improvement** in the **undertaking of their work**.
- To **promote** a **culture of business ethics and good governance** aimed at appropriate, correct conduct by all people in Grupo Globalvia.
- To ensure **sustainable, efficient use of resources** in all stages of our infrastructure management, with the ultimate goal of eliminating/reducing our environmental impact and associated risks, thus contributing to **protecting our environment** and **mitigating climate change**.

- To strengthen **communication strategies** aimed at transmitting our commitment to **conservation and respect for the environment** and our commitment to **prevent any harm to and deterioration of the health** of our workers, users and all other persons who could be affected.
- **To promote operational railway safety** by analysing risks, studying change, training and empowering our workers in order to achieve an optimum railway service with guaranteed safety for users.
- To preserve the **availability, integrity and confidentiality of information** concerning all interested parties in order to guarantee information security and protection of personal data.

Madrid, 22th June 2020



D. Javier Pérez Fortea.
CEO